



CORPORATION SERVICE COMPANY

## **Domain Name Deletion Policy**

Domain names are registered for fixed periods that are subject to renewal. If a customer has selected CSC's "auto-renew" feature for a domain name registration, CSC will attempt to automatically renew the domain name registration approximately 5 days prior to the domain name registration's expiration date (subject to the terms related to the "auto-renew" feature found in our Registration Agreement). Pursuant to the ICANN Expired Registration Recovery Policy (ERRP), CSC will send out weekly notification emails to customers and/or the agents acting on their behalf to alert them of the domain names that are coming up for renewal within ninety days, are set to auto-renew, and are pending lapse. For more information about the ERRP please visit: <http://www.icann.org/en/resources/registrars/consensus-policies/errp>. If a customer does not renew the domain name registrations pending lapse by the expiration date, they will receive an additional email notice that the domain name registrations are subject to deletion. Because CSC provides a grace period that extends 30 days past the expiration date, the notification will include domain name renewal instructions. During this period, a customer can renew a domain name registration; however, a grace period is not guaranteed and can be changed or eliminated at any time, without notice. Consequently, every customer who desires to renew his or her domain name registrations should do so in advance of the expiration date to avoid any unintended domain name deletion.

If an expired domain name registration is not renewed during the grace period provided by CSC, the domain name registration will be deleted. Registry Operators may provide registrars with the ability to "restore" a deleted domain name registration for a customer. Such a Redemption Grace Period (RGP) is not guaranteed, and customers should renew their domain name registration services in advance of the domain name registration expiration date(s) to avoid deletion of domain name registration services. Currently, the Registry Operators provide an RGP for 30-45 days from the date of deletion. When CSC provides a redemption service to a customer, we charge a fee of \$200 to restore and renew a domain name registration during the RGP. If the domain name registration is not redeemed by the expiration of the RGP, it is then placed on "Pending Delete" status for five additional days, after which it is deleted by the registry and the domain name character string is then once again available for registration.

In the event that a domain name registration is the subject of a Uniform Domain Name Dispute Resolution Policy (UDRP) proceeding and expires or is deleted during the course of the dispute, the party that filed the UDRP proceeding has the option to renew or restore the domain name registration under the same commercial terms as the original customer. If the case ultimately is terminated or the arbitrator finds against the filing party, the name will be deleted within 45 days.